

**Policy Statement**

The prime quality objectives of Monsal's project delivery system are to provide products, equipment and services in a manner which meets the contractual and regulatory requirements, the expectations of customers, and to continually improve this equipment and service through customer feedback and regular audits of the Monsal Business Operating System (MBOS), which is owned by the Monsal Management Team.

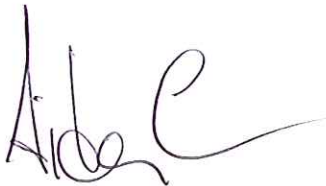
To achieve these objectives, it is Monsal's policy to implement and maintain a Quality Assurance System that fully meets the requirements of BS EN ISO 9001:2008.

MBOS is subject to regular internal and external audits and is open to audit by our clients.

It is the intention of Monsal's Board of Directors and Management Team that MBOS be an integral part of everyday working practice.

The Monsal Management Team will review the performance of existing quality objectives and targets and agree future objectives and targets; these regular reviews and subsequent amendments ensure continual improvement of MBOS.

The Monsal Business Plan is supported by this policy and we will not hesitate to amend existing, or implement new, working practices to ensure the continual improvement of our products, services and management systems. This policy will be reviewed, approved by the Monsal Board of Directors, re-signed and dated annually as a minimum.



Aidan Cumiskey  
Managing Director

January 2012